



Technical Solutions Selected to Attend Technology Assurance Group's Annual Convention

AMARILLO, TX— February 26, 2018 – Technical Solutions, a leading managed technology services provider, announced today that the company has been selected to attend Technology Assurance Group's 18th Annual Convention in San Diego, California on April 28th through May 2nd. TAG is an organization of managed technology services providers (MTSPs) in North America representing \$350 million in products and services. The focus of the convention is enhancing the customer experience. An impressive lineup of CEOs, futurists, tech experts, professors, researchers, authors and speakers will share valuable information on this very important theme.

"It is an honor to be selected to attend the industry's most popular event and share our unique approach to the customer experience with other like minded MTSPs from across North America," stated Gene Wells, President of Technical Solutions. "It gives us a chance for leaders to be amongst other leaders and the creativity and innovation that emerges from that type of environment is always invigorating. As a company, we're constantly

researching new ways to serve our customers and being around other CEOs who are dedicated to the same exceptionally high levels of service always helps us gain new ideas to improve our customers' experience."

The convention will showcase world renowned customer experience keynote speakers and authors like Shep Hyken, Dr. Jeane Twenge, and Jason Young. These experts will enlighten attendees on how to amaze every customer everytime, leverage the talents of the millennial and iGen generations to deliver a phenomenal customer experience, and highlight ways to create a customer centric culture to develop the ideal customer relationship.

"It's important for us to always be one step ahead," reiterated Mr. Wells. "We consider it our obligation to constantly be educating ourselves and discovering new solutions. That's why we invest in events like these, they give us great ideas, excellent opportunities to collaborate and it helps us maintain our leadership position in our industry."

About Technical Solutions

In July of 1989, Gene Wells, an industry veteran since 1980, formed Technical Solutions to assist Amarillo businesses in implementing technologies that would become revolutionary in the way they conducted business. Technical Solutions has become one of the leading providers of business, medical communications and network infrastructure solutions. Technical Solutions knows how to empower complex business needs through the innovative use of technology to maximize the return to the customer's bottom line. The company provides world class communication solutions in the United States. Built upon a network of strategic relationships with customers and vendors, the company has quickly grown to be a trusted business partner for phone systems, computer networks, secure server hosting in their data center with backup services, internet, email and web hosting with service backed by Factory Certified technicians. Technical Solution's local dispatch center delivers round-the clock service to ensure system reliability. The company also offers comprehensive

service 24 hours a day, 7 days a week.

For more information on Technical Solutions, call (806) 352-1309 or visit www.askts.com.

About Technology Assurance Group (TAG)

Technology Assurance Group is an organization of leading managed technology

services providers (MTSPs) in North America representing \$350 million in products and services. TAG Members integrate all technology solutions including IT, cloud-based technologies, cybersecurity, telecommunications, AV, video surveillance, access control and managed print. Members benefit from best business and management practices, advanced

sales training programs and processes, in-depth financial analysis and industry benchmarking, professionally led peer group interaction, marketing and lead generation programs, and strategic partnerships with technology manufacturers. For more information on TAG, please call 858-946-2108 or visit www.tagnational.com.